



Main Initiatives of KYOTO CENTURY HOTEL

Precautions regarding Public Spaces:

1. Provision of alcohol-based disinfectants

Disinfectant is provided in lobbies, restaurants and restrooms of the hotel for the sanitation, usage and convenience of our guests and visitors.

2. Enhanced ongoing disinfection

Alcohol-based disinfection is conducted continuously at places and on surfaces that are frequently touched by the public, such as door knobs, doors, escalator handrails, elevator buttons, and restroom doors.

3. The wearing of masks when serving guests and customers

For the maintenance of health, safety and public hygiene, hotel personnel will wear masks when serving guests.

4. Establishing the health status of guests

Upon check-in, our staff will fill out a questionnaire on the health status of all arriving guests and record their journey transit points up to arrival at the hotel.

5. Temporary closure of restaurant change business hours

1) All Day Dining 「La Jyho」

Breakfast: Will be closed from 2nd March (Mon) until further notice.

※Will be served at Italian Restaurant 「SCALAE」 at THE THOUSAND KYOTO.

Lunch and Dinner: Will be closed from 6th March (Fri) until further notice.

Dessert Buffet: Will be closed from 30th March (Mon.) until further notice.

※A la carte and drinks will be served at Café & Bar 「TEA&BAR」 at THE THOUSAND KYOTO.

2) Main Bar 「ESSEX」

Will be closed from 11th April (Sat.) until further notice.



Employee Initiatives

1. Wearing of masks when commuting to and from work

KYOTO CENTURY HOTEL employees are provided with masks which they are required to wear when commuting to and from work.

2. Physical examination upon arrival at work

At our employee entrance, each employee's body temperature is thermometer measured and their hands thoroughly disinfected. Any employee with a fever of 37.0° C or higher or who is not in good physical condition is required to convalesce at home as further needed to recover.

3. Alcohol-based disinfectant for back-offices and other employee facilities

Alcohol-based disinfectant is provided for use by employees using a back-of-the-house office and when leaving restrooms.

4. Managing personnel in poor physical condition

A code of conduct for staff in poor health and a system for overseeing and managing the health of employees have been introduced.

5. Refraining from attendance at all nonessential and non-urgent assemblies and meetings

Employees are prohibited from making nonessential and non-urgent business trips and from overseas travel, and are requested to refrain from attending gatherings and events where unspecified large numbers of people gather, including workplace dinners and meetings.

Requests to Guests

- We formally request your continual cooperation in using the alcohol-based disinfectants when you visit our premises, so that everyone on the hotel premises can use our facilities without undue concern.
- We request that anyone who is running a high fever, or is otherwise in poor physical condition, refrain from entering the premises. Your cooperation and compliance are essential to all at this time.
- If you become unwell, please immediately inform a nearby member of our staff .

* The above will likely be updated in accordance with changes in the policies of the Japanese government and related organizations. We ask your ongoing attention and cooperation.